



SELF CATERING ACCOMMODATION WITH A HINT OF LUXURY

TERMS & CONDITIONS

Booking Terms and Condition

You must be at least 18 years old when you book your accommodation and be able to create a binding legal contract.

A provisional booking can be made by telephone to reserve the apartment or the cottage/s of your choice. The reservation must be confirmed within 7 days, with a completed booking form returned with either the full payment or a non-refundable deposit of £100.00. Payment of the final balance must be made at least 6 weeks before arrival. Bookings made within 6 weeks of arrival must be paid in full.

Sometimes it is necessary to cancel a booking, please advise cancellation immediately by telephone and confirm in writing, the letter should be signed (where possible) by the person who made the original booking.

We will endeavour to re-let your cottage, if we can, we will refund all monies received less 25% of the full rent. If we are unable to re-let the full balance will be due.

The owners reserve the right to cancel or alter booking arrangements. In the event of cancellation, the owners shall be liable only for the return of all monies received.

The price quoted in the brochure and agreed with the guest/s includes 5% VAT.

Bookings are from 3.00 p.m. on the day of arrival to 10.00 a.m. on the day of departure. If circumstances permit, it may be possible to adjust these times, but only by prior arrangement. The guest/s right to occupy the cottage is limited to a right of occupation for tourism purposes only and such right shall terminate at 10.00 a.m. on the date of departure unless otherwise specifically agreed with the owners.

The Guests responsibilities

The number of guests in the party must not exceed the maximum number stated on the booking form. For guests not listed on the booking but wishing to stay overnight, permission must be sought from the owners.

Guest/s are not allowed to smoke in any of the accommodation or public indoor areas.

The guest/s are responsible for maintaining the condition of the cottage and of the furniture and equipment therein.

The person signing the booking form, and/or making payment without completing a booking form, will be responsible for ensuring the cottage/s is in a clean and tidy condition and is responsible to the owners for the actual cost of any breakages or damage in or to the property and its contents - along with any additional costs that may be incurred with rectification of the damage.

The person signing the booking form, and/or making payment without completing a booking form, will be responsible for any breakages or damage caused by any member of his/her party.

OLCFC reserves the right to charge the guest/s during and after their stay for any loss or damage to the property. The owners also retain the right to enter any property at any time for any reason with or without workmen to ensure the safety and well-being of guests.

The guest/s shall not carry out any offensive or illegal behaviour or create excessive noise that may cause a nuisance or annoyance to others.

No responsibility is accepted by the Owners, OLCFC or Old Lonan Church Farm for any accident, injury, illness or mishap to guests or their property whilst on the premises or whilst engaged in any activity in the leisure areas, or for damage to guest/s computer equipment whilst using the broadband connection in the cottage, apartment or Barley Room.

Old Lonan Church Farm is a working farm, guests must not enter the farm yard, interfere with or feed stock, if they should feed, pet or play with any farm or domestic animal neither the Owners or Old Lonan Church Farm will take any responsibility for any injury how so ever caused. Any guest/s or member of his/her party walking over Old Lonan Church Farm land do so at their own risk. All field gates must be kept closed.

It is the responsibility of the guest/s to ensure the safety of his/her party whilst using the leisure areas.

It is the responsibility of the guest/s to make full arrangements for holiday insurance cover including travel arrangements with their own Insurance Broker.

Old Lonan Church Farm Cottages Responsibility

OLCFC will provide the guest/s with fully equipped accommodation in a good general state of repair. Included in the price are electricity, heating, television, access to the leisure areas (subject to availability) access to garden areas, use of a barbecue and garden furniture, bed linen and towels.

OLCFC are not liable to the person signing the booking form, and/or making payment without completing a booking form, or any of his/her party for any loss or damage to any of their belongings, nor is OLCFC responsible for acts of negligence or wilful damage caused to the guest, any member of his/her party, by any other person(s). Please check the accommodation very carefully on departure as OLCFC can not accept liability for items left behind.

Complaints Procedure

In the unlikely event that a guest or any member of his/her party is not entirely satisfied with the accommodation contact should be made immediately with the Owners so that any difficulty can be resolved. This does not affect your statutory rights.

Definitions

- 'Owners' - Stephen, Sue and Angela Goody
- 'Guest'/s' - The person who booked the accommodation together with any accompanying guests in the party
- 'Deposit' - Means non-refundable sum pre-paid to secure a reservation
- 'OLCFC' - S. P. & S. I. & A. D. Goody t/a Old Lonan Church Farm Cottages

Legal Provisions

All contractual obligations arising out of these booking conditions shall be deemed to come into existence in the Isle of Man, and be subject to Manx Law and the exclusive jurisdiction of the Manx Courts

Old Lonan Church Farm Cottages
Ballakilley, Ballamenaugh Road, Baldrine
Isle of Man IM4 6AH